

Luxury Vinyl Tile (LVT) Limited Flooring Warranty

Wellmade provides a limited flooring warranty from the original date of purchase for **Palazzo Luxury Vinyl Tile** (4mm Uniclic) flooring:

25-Year Residential and 5-Year Light Commercial Warranty

Terms of Warranty

Under the terms of this agreement, Wellmade warrants that the above LVT flooring:

- Will be free from manufacturing defects
- Will not wear through the decorative wear-layer (scratches, cuts, dents, or reduction in gloss level are not considered wear)
- Will not stain from normal household consumable items such as food or drink

Wellmade will replace or repair defective or worn planks beyond standard 5% waste factor at no cost to you when installed as an interior residential/light commercial floor, subject to the terms and provisions in this document. Exterior installation voids the scope of this Warranty. To receive replacement tiles, defective material must be confirmed and reported in writing to the retailer from which flooring was purchased within the applicable warranty period.

Scope of labor liability: Under the following guidelines, reasonable labor charges to replace defective tiles will be reimbursed through Wellmade, if the original floors were installed by a professional flooring contractor (receipt/payment of installation is required).

Within One Year: 100 percent of reasonable labor

Within Three Years: 50 percent of reasonable labor

After Three Years: No labor reimbursement

Provisions

This Warranty is non-transferable, and applies to the original purchaser when purchased from an authorized dealer. Proof of purchase required. In all cases, Wellmade® reserves the right to inspect the flooring and to remove a sample for analysis, if necessary. Wellmade limited warranties are valid provided LVT flooring is installed and maintained in accordance with Wellmade LVT installation and maintenance guidelines available on-line at www.wellmadefloors.com. Wellmade reserves the right to deny applicable replacement

labor charges if original flooring was not installed by a professional flooring installer.

THIS WARRANTY DOES NOT COVER DAMAGE OR DEFECTS RESULTING FROM OR IN ANY WAY

ATTRIBUTABLE TO:

1. The installation or suitability for installation. All warranties regarding installation or suitability for installation are the responsibility of the installer and/or your dealer.
2. Minor shading variances, color or texture differences not represented in dealer showroom samples.
3. Obvious defects or shading issues once they are installed. It is the responsibility of the person installing to inspect the flooring prior to installation.
4. Improper storage, handling, or acclimation.
5. Scratching, denting, cuts caused from sharp objects, fading, or loss of gloss over time.
6. Moisture problems such as: sub-floor moisture/alkalinity, mold, mildew, plumbing leaks, flooding, etc.
7. Damage from fire, burns, or intentional abuse.
8. Settlement or movement of the structure (sub-floor or floor joists) over which the flooring is installed.
9. Variations in color, grain, and markings that exist in the flooring when new, or that develop over time due to sunlight or other UV exposure or aging.
10. Staining from non-consumable food and drink items.
11. Damage caused by vacuum cleaner beater bar.
12. Indentations or damage caused by improper rolling loads, castor wheels, chairs or other furniture without proper floor protectors.

This writing is the complete and exclusive statement of the Warranty, and is in lieu of all other expressed, implied, and/or statutory warranties. We assume no liability for incidental or consequential damages. The sole remedy provided herein at our discretion, is the repair or replacement, of defective products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This Warranty gives you specific legal rights and you may have other legal rights, which vary from state to state.